



The Real Estate Leaders

RE/MAX Customer Satisfaction Survey

Please take a moment to give us your honest feedback of the service that our agent provided to you. Your input will help us fine tune our training and help us improve our service to future customers.

You purchased or sold the property located at 3632 Westshore Drive, Sherwood

Please complete the questions below to rate the service you received from your agent

- | | | | | | |
|----------------------|---|---|-------------------------------|-----------------------------|-------------------------------|
| Professionalism: | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Ok | <input type="checkbox"/> Poor |
| Appearance: | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Ok | <input type="checkbox"/> Poor |
| Knowledge of Market: | <input type="checkbox"/> Excellent | <input checked="" type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Ok | <input type="checkbox"/> Poor |
| Service: | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Ok | <input type="checkbox"/> Poor |
| Accessibility: | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Ok | <input type="checkbox"/> Poor |
| Overall Rating: | <input checked="" type="checkbox"/> Excellent | <input type="checkbox"/> Very Good | <input type="checkbox"/> Good | <input type="checkbox"/> Ok | <input type="checkbox"/> Poor |

- Do you feel that your interests were represented in this transaction? Yes No
- Do you feel Buyer's Agency help you (If you used buyer representation)? Yes No
- Were you well informed about what was going on during the transaction? Yes No
- Would you use our agent to buy or sell another home? Yes No Maybe
- Would you refer a friend or others to our agent? Yes No Maybe

What can we do to improve our services to you or others in the future? _____

Other Comments: _____

You do do not give your permission to use your response in future advertising and promotions.

Your Name: Jony & Veronica Collins Your Agent's Name: Robert Spinner